



## 2023 National Builder Meeting FAQ's

### Meeting Information:

- Date: March 22 – 25, 2023 | PAC members to arrive 3/21/23
- Location: [Paradisus Cabo San Lucas](#)
- To access the registration form, click [HERE](#)

### Who is invited to the National Builder Meeting?

The meeting is exclusively for Metallic Authorized Builders, but you can also expect our Executive Leadership Team, Sales leaders, and our preferred partners from around the country.

### Is a passport required to enter Mexico?

Yes. A US passport is mandatory when traveling to Mexico. Minors, including babies will need a passport to enter Mexico. Once you arrive in Mexico, border control authorities will check and stamp your passport for entry. If you do not hold a passport or would like to renew it please contact the Department of State. [U.S. Passports \(state.gov\)](#) | [Renew my U.S. passport \(state.gov\)](#)

### Are there any COVID-19 related restrictions when traveling to Mexico?

As of today, most airlines require that you upload your vaccination status or vaccination card prior to releasing your boarding pass. If you are unvaccinated and show signs of illness the airline has the right to request an onsite test prior to boarding. This is the current protocol but this may not apply / may change come March 2023.

### What is the cancellation policy?

If the meeting is cancelled due to force majeure, you will be reimbursed 100% of your registration fee. Please note that airfare is a non-reimbursable expense. We recommend that you purchase refundable tickets or travel insurance in case your travel plans change or if the meeting is cancelled.

### What is the registration fee?

Early bird rates (end December 30)

- \$1600 – double occupancy (two persons in one room)
- \$1100 – single occupancy (one person in one room)
- Post-early bird registration cost: \$1800 double occupancy and \$1200 single.

*Rates are standard rates and exclude fees for extensions, upgrades and additional guests.*



### **What's covered as part of the registration fee?**

Fee includes accommodations, food and beverage, participation in the business sessions, scheduled leisure activities and transportation to programmed activities.

### **What about airport transfers in Cabo?**

Complimentary airport transfers are available for the event dates. A fee will apply for transportation schedules outside of the program dates.

### **Where can I book other leisure activities?**

The meeting registration site will offer other out-of-pocket activities for our guests. If you have questions about any of these or other activities, please contact Incentive Solutions at the number below.

### **When is the registration deadline?**

January 14, 2023 is the registration deadline.

### **Who do I contact if I have questions?**

For questions about your stay, rates for additional guests, extensions or registration form technical support please contact our event planning partner, Incentive Solutions at 800.218.5862 or via email at: [info@metallicnbm.com](mailto:info@metallicnbm.com)

For questions related to the agenda, speakers, travel policy or other internal matters please contact: Patricia Pena [Pxpena@cornerstone-bb.com](mailto:Pxpena@cornerstone-bb.com) 281-770-1655